

Equipment Services
Asset Management

Success story

Laboratory equipment inventory management delivers greater accuracy and efficiency

CHALLENGE

A leading global pharmaceutical company needed to find new ways to assist lab managers in gaining efficiencies with the accuracy of laboratory equipment inventory.

Maintaining inventory while also tracking equipment moves, additions, and deletions was a time-consuming task. Furthermore, inventory accuracy began to wane due to competing priorities and process deficiencies.

SOLUTION

After an in-depth review, Avantor Services assembled an experienced team to develop a comprehensive program to not only assist with inventory management, but also with escorting vendors and pipette tracking/management.

CHALLENGE

A global pharma company was losing time and accuracy in its lab equipment inventory management efforts.

SOLUTION

Avantor Services developed and implemented a laboratory and instrument management inventory services program at key campuses across the U.S.

RESULT

Inventory data accuracy jumped to over 96%, allowing the company's scientists to focus efforts on science, instead of equipment management.



As the Avantor Services team worked to implement the laboratory and instrument management service program across several sites in the U.S., it was able to leverage the existing trust the company's scientists had in Avantor, stemming from other onsite services already being performed.

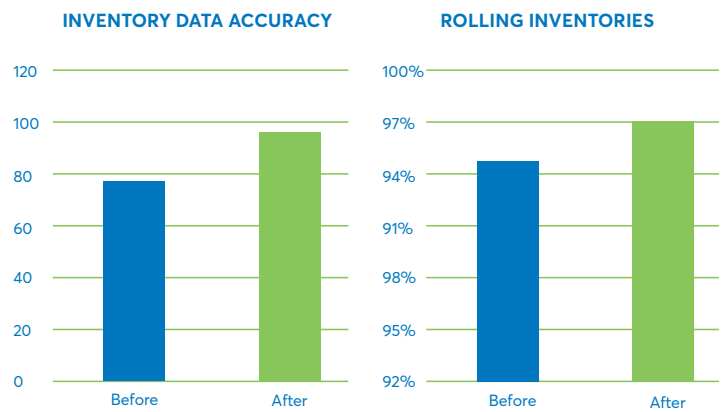
The team developed metrics, established SOPs with proven best practices, and implemented a repeatable process ensuring inventory accuracy. This included an initial audit comparing what was in the customer's equipment management software system against what was within the proprietary system used to manage maintenance and what was physically within the labs.

Once updates were accomplished and data quality was confirmed, on-going checks were performed. These rolling inventory checks insured accuracy by re-inventorying labs at specific intervals. Lastly, a robust protocol to track equipment moves, additions, and deletions was put into action.



RESULT

Our program made an immediate impact, allowing the customer to realize cost-savings and greater accuracy. Inventory data accuracy jumped to 96.3%, from 76.4% prior. Additionally, rolling inventories were implemented with a goal of 95% completion. The Avantor Services team, quarter after quarter, completed an average of >97%.



These improvements allowed the customer to make more informed choices regarding equipment spend and strengthened it with accurate information regarding equipment location, purchase dates, and service dates.

Our metric-based performance has strengthened customer confidence in our ability to assist with behind-the-scenes tasks without interrupting day-to-day operations. Avantor Services now helps to manage equipment calibration, preventative maintenance, and validation schedules.

Ultimately, by choosing Avantor Services, the company enabled its scientists to re-focus on scientific innovation, while making better procurement, maintenance, and contract decisions relating to departmental assets.

Are your scientific resources being wasted on non-research activities?

Visit vwr.com/avantorservices or email services@avantorsciences.com for more information.

Avantor Services helps scientific organizations solve complex challenges, resulting in improved productivity, increased efficiency, and accelerated innovation.