avantor ™

Equipment Services
Equipment management

The equipment management process

Powered by Equipment Manager Technology

Avantor Services

A WEB-BASED ASSET MANAGEMENT SYSTEM FROM AVANTOR

Avantor Services offers a wide range of laboratory support services designed to save our customers time and help to improve total operating costs. These services range from centralized laboratory services to research technician activities. They all share a central theme in allowing you to recover valuable research time and increase your lab's productivity. We can provide support exactly where you need it most — and this includes solutions to optimize equipment in your laboratory.

THE EQUIPMENT MANAGEMENT PROCESS

In many organizations, equipment becomes a critical asset to any researcher's work. Equipment Management means managing and monitoring equipment across the entire organization. An Equipment Management system is part of a quality system and as a result is a crucial factor for customers to meet their compliance requirements.

Avantor has developed new software to help with this challenge: Equipment Manager (VEM) keeps track of all equipment, but goes beyond by managing maintenance with numerous service partners. It handles service requests as well as related documentation, warranties and service contracts.

The Equipment Manager solution effectively manages maintenance, calibrations, repairs, equipment inventory and numerous other regular activities. It will help to maintain equipment accountability for all assets.

Equipment Manager (VEM) is built around a centralized equipment repository which not only stores the inventory of assets but also spare part lists, consumable lists, documentation, images, SOPs, status of an asset, etc. It tracks equipment by serial number or other IDs and manages warranties, service provider and vendor information as well as service requests and work orders.

Equipment Manager (VEM) constantly records service data and gives procurement managers better information to prepare for the next equipment purchase (down time, repair cost, total cost of ownership). With a powerful built-in reporting tool, Equipment Manager (VEM) keeps track of all equipment movement and allows status tracking, documents service activities and provides vendor and service provider metrics. Managers have real time visibility of equipment status and access to equipment-related metrics including total cost of ownership. The system features an activity-based notification and messaging system which informs users, managers and administrators about pending tasks such as due dates, pending approvals and other activities.

CLOUD-BASED SERVICES

Equipment Manager (VEM) delivers to the desktop. It is built using the latest and most powerful internet technologies to better support your requirements. VEM offers a modern widget-based user-interface that gives users access to all major functionality immediately.

MOBILE SUPPORT

Extending our Equipment Management to mobile devices makes using the system even easier. Registering new equipment (includes taking photos), inventory assessment, barcode scanning and creating service request directly at the equipment in the laboratory, are just a few of the many features.

CUSTOMIZABLE TO YOUR NEEDS...

A huge set of customizable features combined with numerous user-privileges will give you the right tools to address your needs. You will benefit from one single cost-effective solution to support your daily requirements, therefore minimizing training requirements.

PROVIDING PERSONALIZED SUPPORT BASED ON YOUR NEEDS

At Avantor, we believe that our key differentiator is our people who provide extensive process insight. Our team will work with you to get the Equipment Management process tailored to your needs. Our personalized approach allows us to provide support exactly where our customers need it the most — by providing onsite equipment management with a team of Avantor personnel.

Let us help you achieve your business goals through the experience we have built up through many years of complex system and process implementations. We can help you to implement and operate in the right way.

**Do you need help streamlining scientific workflows?
Visit vwr.com/avantor_services or email services@avantorsciences.com for more information.**

Avantor Services helps scientific organizations solve complex challenges, resulting in improved productivity, increased efficiency and accelerated innovation.